



WARISAN INC | 5619 4th Street. Unit 4. Los Angeles, CA 90036 USA
Phone 323-938 3960 | Fax 323-938 3959 | Toll Free 1 877 WARISAN | info@warisanusa.com

IMPORTANT INFORMATION ABOUT YOUR ORDER | TERMS & CONDITIONS

PACKING FOR FURNISHINGS:

All prices are inclusive of standard packing (corrugated wrap and Styrofoam for reinforcing when needed)

PACKING FOR OTHER ITEMS (lamps, mirrors, glass, stone, etc): Prices are inclusive of wooden crating.

Shipping and Handling Charges, Paperwork/Documentation Fees, Insurance, Fumigation, and any specialty crating for furniture ARE NOT INCLUDED IN PRICING.

Note: air freighted items require special wooden crates, and these are not included within good's pricing, but billed separately.

ALL ORDERS ARE FOB WARISAN FACTORY, INDONESIA

DEPOSIT:

Deposit must be received, within 10 days of issuance of either customer's PO and/or the Performa Invoice.

LEAD-TIME:

Standard production lead-time is 12 weeks (but it will vary from 4 to 24 weeks pending on total order)

Shipping time (by Ocean) from the factory to the USA is 30 to 50 Days, pending on port of entry and final destination

SHOP DRAWINGS:

Warisan will supply complete shop drawings 7-14 days after the receipt of confirmed & signed Performa Invoice.

(7 to 14 days -depending on amount of customized items)

COLOR FINISH:

Color sample matching, when required, will be sent 14 days after receipt of original sample to match from designer.

Note: if the designer sends a color sample that is not compatible with the wood chosen and quoted for, there may be a change in price and/or the designer will need to submit a different color sample.

RESPONSIBILITY OF THE PURCHASING AGENT:

The purchasing agent will be required to expedite approvals from clients, designers, and design firms. The purchasing agent will be copied in on all correspondence with designers. Warisan takes no responsibility due to delays for approvals by designers or design firms.

DESIGN CHANGES:

Once the order is in production any changes, alterations, or deletions may delay lead-time and incur extra charges.

NOTE THAT ALL ORDERS GO INTO PRODUCTION ONLY WHEN THE FOLLOWING REQUIREMENTS HAVE BEEN FULFILLED:

- **Receipt of a confirmed & signed Performa Invoice**
- **Receipt of a deposit**
- **Receipt of final/approved specifications and drawings**
- **Receipt of color sample to match or selection of Warisan's standard finish colors**

COM FABRIC:

It is the client responsibility to ship the fabrics directly to our factory.

Our factory must receive fabrics no later than 6 weeks prior to shipment date (unless otherwise specify on your Invoice)

Please refer to our "com fabric" document for further details on how to ship fabrics.

MOCK-UPS / SAMPLES

Standard lead-time is 4 to 8 weeks production time (pending on total amount of sample and materials being used to produce the samples)

Shipping time is 1 week if shipped by airfreight or 30-50 days if shipped by ocean.

All samples/mock-ups have a 100% surcharge from bulk order quoted price. This surcharge is credited back to client once bulk order for the item is confirmed within 60 to 90 days from mock-up time.

PAYMENT TERMS AND CONDITIONS

Payment terms: 50% deposit + 50% balance upon delivery.

Payments by check or bank transfer only (credit cards are not accepted).

Make checks payable to: Warisan Inc.

Bank Transfer:

Citibank (West) FSB

787 West Fifth Street

Los Angeles, CA 90071

Routing number: 322271724

Account number: 201902186

PLEASE REMEMBER: the following may create a delay in your order:

- *Not receiving deposit payment 10 days after client's PO or issuance of the Warisan Performa Invoice*
- *Not receiving color sample from designer to match (or the designer not selecting a standard Warisan colors as a substitute), within 10 days of client's PO or issuance of the Warisan Performa Invoice*
- *Not receiving designer's drawing approval and/or colors approvals in a timely manner*
- *Not receiving fabric by our office or factory 6 weeks after client's PO or our Performa Invoice issuance*