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## **LIMITED WARRANTY FOR NATURAL SHELLS AND ITS BACKING MATERIAL**

Warisan warranties all furniture, lighting and surfaces for 12 months against normal use and wear. Damages due to mishandling, transport or misuse are not covered.

In the eventuality of manufacturing damage: a formal claim must be filed within 15 days of goods' delivery with detailed description of the damage, clear photographs showing the defects and total amount of damaged items.

Warisan reserves the right to repair or replace damaged goods within 12 weeks of the claim.

In the case of natural shells and its backing material, please read below our disclaimer of limited guaranty:

### **Natural Shells (seashell, coconut shells etc.)**

Actual finish and color may differ from digitally reproduced images and samples on web site or printed media. The angle of light and surrounding can all be determining factors. Color may differ slightly as variations in shade and contrast are natural.

The shells are made up of material from seawater and living mollusk (in the case of seashells) or from coconut fruit shells. Due to the nature of shell materials and variables of water chemistry, Warisan cannot guarantee the shell materials against slight changes in color or brilliance.

### **Cast Acrylic Sheet (UL96 listed)**

The Acrylic backing maximum temperature tolerated is 100 centigrade. At 118 centigrade it becomes soft.

At 15 centigrade below zero, the acrylic may shrink causing the upper surface to detach. It is therefore recommended for safety to store it in temperatures above zero centigrade.

### **AN Cast Acrylic Sheet and Plywood Sheet**

Warisan will supply Acrylic or Plywood backing on the thickness appropriate for the panels size requested. This avoid the panels from bending during shipment or installation.

Slight bending may eventually occur after time due to the tension between the different materials (natural shells versus acrylic or plywood). This bending will take months to occur (pending on environment).

It's Warisan assumption that client will secure panels into some sort of framing during installation, which will stop any bending from happening.

If client needs to store the panels for a long time prior to installation, Warisan should be advised, so provisional/detachable framing can be supplied to avoid any possible bending.

### **Outdoor conditions**

Client must clearly note when any natural shell panels or product (furniture, lighting) is meant to be used in outdoor or semi-outdoor conditions. Additional protective coats (polyurethane or resin) and materials are required to be used in outdoor conditions. Warisan will not guaranty any material or product manufactured for indoor used that is exposed to the outdoor elements.